

BIKE.CASES & BAGS AIR TRAVEL WITH YOUR BIKE

3&W
Cases of Success

All cyclists know from their own experience: you ride your own bike much better and safer because you know your equipment. The seat position is right and you are thoroughly familiar with the brakes and the gears and you know the condition they are in. Extra room in the case can be used to store your helmet, shoes, tools and bike backpack etc. Please observe the permissible total weight of the bike case. You should check the allowed weight with your travel agent or the airline during the booking process.

Before Travelling

- Find out before booking whether the airline carries sport luggage (bike in the case) and how much the charges are.
- Notify the travel agency or airline directly during the booking process that you want to take your own bike. This information will be passed on to the airline and you will receive separate notification
- There are costs associated with registering with the airline. If you don't receive any other notification, these costs are usually paid directly at the check-in desk.
- Also think about transport from the airport to the hotel. For package travel deals: notify the travel agency about bike transport from the airport to the booked hotel and back when booking, otherwise additional costs may arise.
- Cycling event organizers: transport is usually included in the travel cost. Inform yourself in good time before departure.

Departure

- You should generally plan more time to check-in when you travel with a bike.
- For early morning departures, we recommend the late night check-in service to save time on the day of departure.
- Report to the check-in desk as usual. Once you have received your boarding pass, you usually have to go to a separate desk for bulky luggage.

At the destination Airport

The bike case usually arrives on a special conveyor belt or is handed to you through a door for bulky luggage. It is rare for it to arrive on the normal suitcase conveyor belt.

Damages to the case

Report any damages to the case immediately to the airline. The "Lost & Found" desk usually helps you at most airports. Have a damage report (Property Irregularity Report, PIR) drawn up here. This document is necessary in order to make claims later. We also recommend that you take photos of the damaged suitcase and/or contents and keep all relevant receipts.

Travel in the/ within USA

All checked baggage must be screened. The method of screening varies by airport.

Many airports have automated in-line baggage screening systems where your checked baggage is placed on a conveyor belt behind the ticket counter. It is then screened and cleared remotely, outside of public view. This will pose a risk as TSA is not responsible for repackaging and closing the case with the same care that we, or our customers would have. It is recommended that you contact the Airline Check in Counter and request a TSA Agent to stay with the baggage. You may do this ahead of time, or at the time of check in.

For travel tips and information about TSA screening procedures and prohibited and permitted items, please visit www.tsa.gov/travel.