



## starlink.case 1500 FHP

### Original operating instructions

Please fully charge the battery before first use!



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## **1. general information**

### **Contents:**

- Device
- Accessories
  - 230V charger
  - Antenna base with screws
  - Magnets for antenna base
  - Ground pegs for antenna base
  - WLAN login and password

### **This must be taken into account:**

The device is EMC certified according to EN55011 class A - industrial environment. Use in residential areas must be avoided. In the event of interference with radio or television reception, the device must be placed at a greater distance from the object being interfered with.

### **B&W customer service:**

Phone: 05451-8946-0  
E-Mail: [info@b-w-international.com](mailto:info@b-w-international.com)

### **Purpose of the document:**

These operating instructions familiarize the user with

- the working method,
- the operation,
- familiarize yourself with the safety instructions of the device

### **Description of authorized users**

The appliance is not intended for use by persons - including children - with reduced physical, sensory or mental capabilities, lack of experience and / or lack of knowledge. Unless they are supervised by a person responsible for their safety and have received instructions from this person on how to use the appliance. Children should always be supervised to ensure that they use the appliance properly.

**Important note:**

These operating instructions are an important document that must be kept in a safe place so that you can obtain information on the correct use of the appliance at any time!

**Imprint:**

©2024, B&W International GmbH  
Junkendiek 5  
49479 Ibbenbüren  
Germany

## 2. technical data

Compatible Starlink system	Flat High Performance
Case type	PP - 7800
Tightness closed	IP54
Tightness when open	IP20
Connections:	1x connection for flat high performance antenna 1x RJ45 network connection 2x charging input
Charging power	max 300W
Charging options	230V mains adapter (enclosed) 12V car 24V TRUCK Solar cell
MPPT for solar	integrated
Weight:	34.5 kg without flat high performance antenna
Battery	1500Wh LiFePO4
Operating temperature	-20°C to +40°C (charging and discharging)
Display	Membrane keypad

### 3. explanation of the symbols

The following symbol indicates a hazardous situation which, if not avoided, could very probably result in serious injury or death.



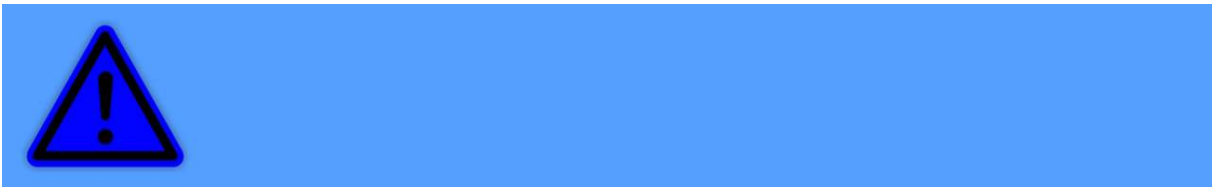
The following symbol indicates a hazardous situation which, if not avoided, could result in serious injury or death.



The following symbol indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.



The following symbol indicates a situation which may result in damage to the appliance if not observed.



In addition to any symbols already present, the following symbol warns of dangerous electrical voltage.



In addition to any symbols already present, the following symbol warns of a considerable risk of tripping.



#### **4. general safety instructions**

These operating instructions contain the most important information on how to use the appliance safely. The safety instructions in this section and throughout the operating instructions apply to all activities carried out on and with the appliance. Safety instructions in the descriptions warn of specific hazardous situations. To protect the respective user, it is very important that these instructions are always followed.

The appliance may only be used for its intended purpose and in a technically safe condition. All faults that could impair safety must be rectified immediately!

##### **Intended use:**

The intended use is to use the starlink.case as a power supply and transport system for the structurally unchanged Starlink system of the Flat High Performance type. Please note that the device, including the Starlink system, may only be used outdoors.



Uses other than those listed above are considered improper use! Improper use may result in hazards. Improper use includes, for example, using the appliance as an energy source for other consumers, unauthorized modifications or conversions to the appliance, failure to observe the safety instructions, use or operation of the appliance other than described, work on the appliance carried out by unqualified personnel, failure to comply with general safety and operating instructions as well as occupational safety and accident prevention regulations or failure to comply with legal requirements.



It is also prohibited to use the appliance to operate pumps that convey flammable liquids or gases and can generate an electrostatic charge. This applies in particular when pumping gasoline or diesel. The appliance must also not be operated in potentially explosive atmospheres containing flammable liquids, gases or dust



There is a risk of slight electric shock when touching parts with residual voltage, which in turn can lead to secondary accidents due to shock. Avoid touching the contacts of the plug after the 230V charger has been disconnected.



## 5. exclusion of warranty and liability

Warranty claims and liability claims for personal injury and damage to property are excluded if they are attributable to one or more of the following causes:

- improper use of the device
- improper installation, commissioning or operation of the device
- Operation of the appliance despite defective safety devices or improper operation attached or non-functional safety and protective devices
- Failure to observe the instructions in these operating instructions regarding transportation Commissioning, use, repair or dismantling or disposal
- unauthorized structural changes to the device
- improperly carried out repairs
- Disasters caused by foreign bodies and force majeure

## 6. maintenance, troubleshooting and repair

The appliance should be cleaned regularly or as required, taking particular care to ensure that the appliance and all connections are properly sealed! A soft, damp but not wet cloth with a little washing-up liquid is recommended for cleaning.



When cleaning, make sure that the appliance is always switched off and disconnected from the 230V charger! There is a risk of fatal electric shock!



It is strongly recommended that the appliance is serviced once a year by the manufacturer!

#### **Fault or fault messages:**

1. The red LED in the center of the warning lights lights up continuously
2. The red LED in the center of the warning lights flashes
3. The battery level drops very quickly
4. The device no longer emits any power
5. The device can no longer be charged
6. The appliance has switched off after connecting or operating a load
7. The appliance has switched off during operation and an acoustic signal sounds repeated in the form of a sequence of five tones.

#### **Troubleshooting:**

1. The device is too hot for operation - Switch off the device using the main switch, disconnect it from any charging devices and connected consumers and allow it to cool down in a cool place.
2. The device is too hot for charging - Switch the device off using the main switch off, disconnect it from any charging equipment and connected Consume and leave to cool in a cool place.
3. Fully charge the device and disconnect the charger at the earliest 8 hours after the battery indicator shows 100%.
4. Carry out step 3.
5. Carry out step 1 or use a different charger
6. Disconnect all connected loads from the appliance, switch it off and restart it after at least 1 minute. If this does not work, the power requirement of the connected appliance is too high and cannot be operated on the appliance.
7. The device's inverter has overheated and switched off. Switch off the appliance and allow it to cool down.

Note: If the fault cannot be rectified, contact the manufacturer immediately.



Repairs may only be carried out by B&W International specialist personnel or by external specialist personnel trained by B&W International! There is also a risk of injury due to the use of unauthorized spare parts. Incorrect or faulty spare parts can lead to damage, malfunctions or total failure as well as impairing safety. In general: check the appliance for defects before each use, switch off the appliance immediately in the event of defects and arrange for the necessary repairs. It should also be noted that the warranty provided by B&W International GmbH for the safety and function of the appliance is void if: Spare parts are fitted to the appliance that do not correspond to the original parts, repairs are carried out by unqualified personnel, the appliance is not positioned correctly during operation or storage or other instructions in these operating instructions are not observed.

## 7. operation

### 7.1 Permitted environment

First ensure that the environment is suitable for operating the device. The surface on which the appliance is placed must be level and stable. The ambient temperature must be between -20°C and +40°C and it must not be a potentially explosive environment. It must also be ensured that the appliance is always positioned horizontally and not upright.



Warning of injury to legs or feet: If the appliance tips over or falls from a table or similar elevation, it may cause injury to legs or feet.



The device must never be placed in direct sunlight, especially for long periods of time. Uncontrolled overheating can cause serious damage to the batteries.



The appliance may only be operated if all fixed protective devices are fitted correctly. This includes the housing itself as well as all correctly fitted additional insulation for cables and lines and the separate contact protection for electrical components inside. All components, including the protective devices, must always be in perfect condition. Safety signs on the appliance must not be removed and must be replaced immediately by qualified personnel from B&W International GmbH or appropriately trained external personnel if damaged or soiled. Safety devices must not be removed or disabled under any circumstances!

## 7.2 Charging the device

The device can be charged using various energy sources. The system automatically regulates the optimum parameters and power to prevent the car battery from being deeply discharged when charging via a car cigarette lighter, for example. However, it should be noted that the charging power varies, as certain systems can deliver less energy than others. As a result, charging from a car cigarette lighter takes significantly longer than charging with a 230V charger.

### Charging with the 230V charger:

The 230V charger is the fastest way to charge the device. It is most gentle on the battery if the device does not release any energy during charging.



The 230V charger may only be used in an absolutely dry environment!



The device must never be left unattended while charging!



To prevent damage to the battery, the device should be discharged to approx. 10% at least once a month and then fully charged using the charger supplied!

## Charging in the car or truck

The device can also be charged in the car using the separately available car charging cable. When charging via a cigarette lighter in the car, the system automatically monitors the car battery and thus prevents it from being deeply discharged. However, it should be noted that the charging capacity varies, as certain systems can deliver less energy than others. As a result, charging from a car's cigarette lighter takes significantly longer than charging with a 230V charger.



Vehicles can sometimes get very hot! The permissible operating temperatures must always be observed.



The device must never be left unattended while charging!



To prevent damage to the battery, the device should be discharged to approx. 10% at least once a month and then fully charged using the charger supplied!

## Charging with a solar cell

The device can also be charged using a solar cell. When setting up the solar cell, it is also essential to ensure that the surface of the solar cell is free of dust and dirt and that as little shadow as possible falls on the solar cell, as even a very small shadow significantly reduces the solar yield. Up to two solar cells can be connected to the Starlink.case at the same time. Under certain conditions, it is therefore possible to operate the device continuously and independently. The device must not be placed in direct sunlight.



Only original B&W solar cells may be used! Other cells can damage the device and cause considerable damage to the control unit!



The device must never be left unattended while charging!



To prevent damage to the battery, the device should be discharged to approx. 10% at least once a month and then fully charged using the charger supplied!

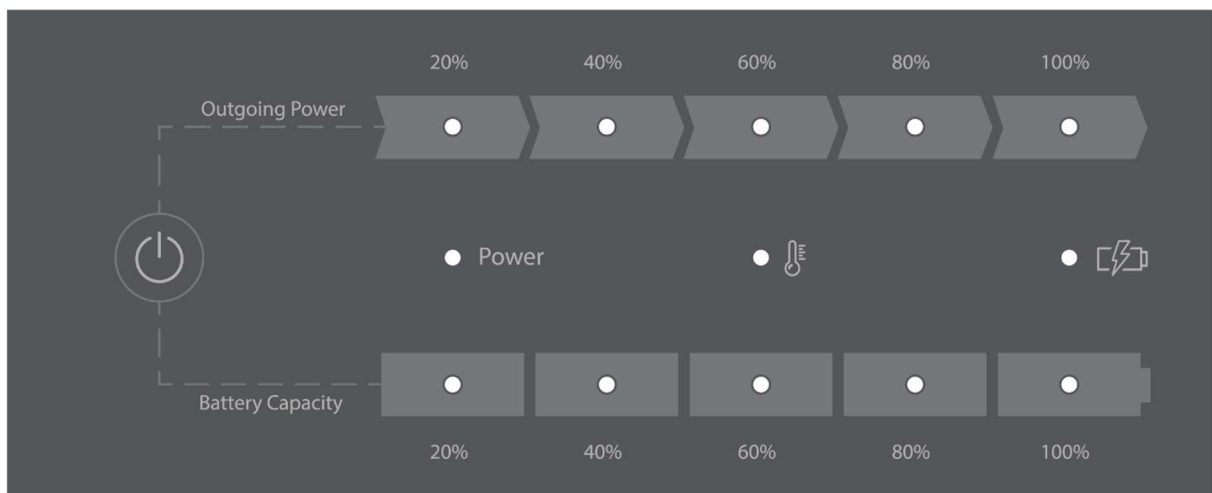


Cables connected to draw power from external consumers or to charge the device's batteries can be tripping hazards. Care must be taken to ensure safe installation!

## 7.3 Control panel and displays

The device has various status and warning lights, see also illustration below, which provide information about the operating status during use. The following are explanations of the various displays and LEDs:

- **Battery Capacity:** shows the current battery level in relation to 1500 Wh in percent
- **Outgoing Power:** shows the utilization of the system in percent related to the maximum power
- **Power:** Entire system switched on and ready for operation
- **Temperature symbol** lights up when the temperature for operation or the charging device is too high
- **Flash on battery** lights up when the device is charging





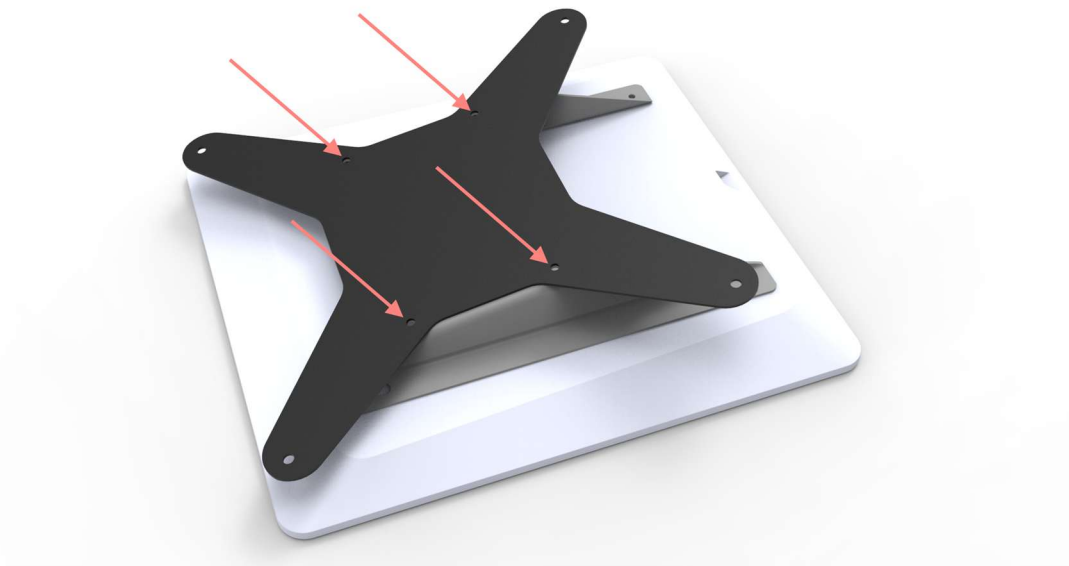
## 7.4 Preparation for operation

Before each start-up, it must be ensured that all safety requirements are met and that the appliance is in perfect condition.



**Before using the Starlink.Case 1500 FHP for the first time, the Starlink antenna must be registered and activated on the SpaceX website in combination with the existing contract. The accessories provided by SpaceX, such as the router and the connection cables supplied, must be used for this.**

Before using the system, the antenna base must be installed on the wedge bracket kit of the Flat High Performance antenna. The screws required for this are included with the device. The following illustration shows the correct installation of the antenna base.



## 7.5 Setting up the system

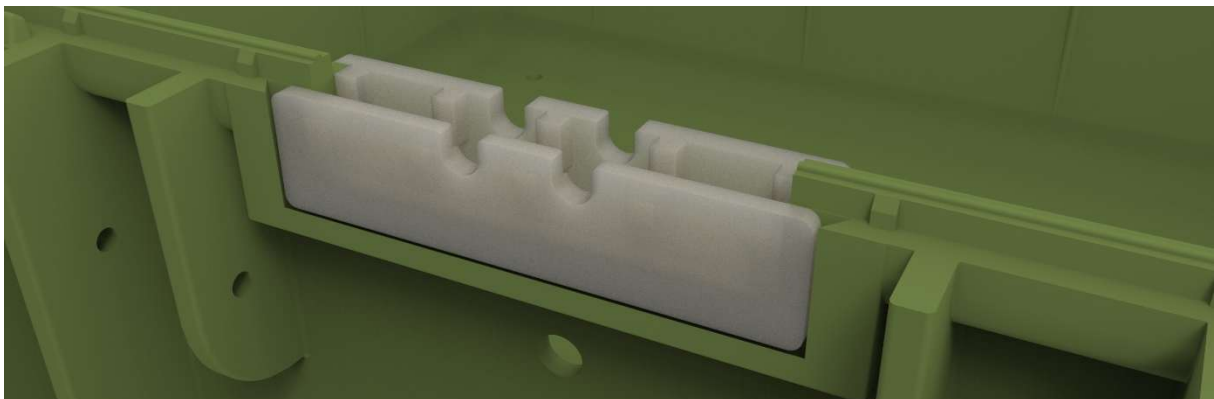
First connect the antenna to the point marked in the illustration below using the cable included in the Starlink kit.



The black sealing insert can then be removed from the watertight cable gland. See the following illustration:



The antenna cable can then be fed through the waterproof cable gland; see also the illustration below. The second grommet can be used to feed through a PV charging cable or a network cable, for example. The case must then be firmly closed with the all-round fasteners.



## 7.6 Using the antenna base

The antenna base can be securely anchored to the ground using the accessories or attached to the roof of a car or truck using the magnetic feet. The correct application is explained below.

### Use of the ground pegs

The enclosed pegs can be used to anchor the antenna base in soft ground. To do this, the pegs must be driven in so that the hooks on the head engage in the openings or on the outer edge of the antenna base.



## Using the magnetic feet

The enclosed magnetic feet can be used to place the antenna base securely on the roof of a car or truck. The car or truck roof must be made of a magnetic material and the magnetic feet must be properly connected to the antenna base. The following illustration shows the correct installation.



The antenna base fitted with the magnetic feet may only be attached when the vehicle is stationary! Under no circumstances may the antenna base be attached to a moving vehicle!

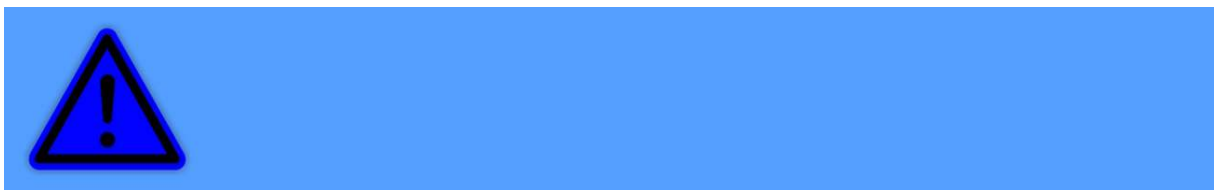


In order to stow all components correctly in the Starlink.case, the magnetic feet including all screws must be completely removed from the antenna base.



## 7.7 Operation

To start the appliance, the main switch on the control panel must be pressed briefly and with sufficient pressure. During operation, it is important to always keep an eye on the load and current battery level displays. After use, the appliance should always be switched off to save energy and ensure safety.



After starting the device, the system needs some time to boot up and start the WLAN. To log into the established WLAN, the WLAN access data supplied with the device must be used.

## 7.8 Transporting the device

The appliance is equipped with several handles and an extendable trolley handle to facilitate transportation. It is generally recommended that the appliance is always carried by two people. When transporting it in a vehicle, it should also be securely lashed down to prevent it from slipping.



When transporting in vehicles or other means of transport, the legal regulations and regional requirements must always be observed!



Special care must be taken when using the trolley handle! The appliance must always be guided carefully and must not be pulled over uneven ground at high speed! Although the appliance is robustly constructed and has various damping systems, the leverage effect of the long trolley handle can exert considerable forces on the internal components. This can lead to serious damage to the electronics.

## 7.9 Storing the device

The device must always be fully charged before it is stored and should be fully charged after six months at the latest using the 230V charger. It should also be noted that the device may only be stored indoors and must always be securely closed during storage. All caps must also be fitted to the connections.



The device may only be stored within the temperature range specified under technical data. For longer storage periods of more than one month, the maximum temperature must not exceed 30°C!



The device must always be stored horizontally! Standing upright can cause medium-term damage to the battery chemistry!



To prevent damage to the battery, the device should be discharged to approx. 10% at least once a month and then fully charged using the charger supplied!

## 8. dispose of the appliance

If it is determined that the appliance has reached its maximum service life, it must be disposed of immediately. We will be happy to take care of the professional disposal of the appliance - free of charge, of course. To do this, the appliance must be handed in at the address given in the imprint.



The appliance may only be dismantled by specially trained personnel. All safety instructions for operation must be strictly observed.



Old appliances should not be disposed of with household waste. In accordance with the Waste Electrical and Electronic Equipment Directive (2012/19/EU) and national laws, this product must not be disposed of with household waste! This product must be taken to a designated collection point.



## 9. declaration of conformity

### The following guidelines were applied:

Low Voltage Directive 2014/35/EU  
EMC Directive 2014/30/EU  
ROHS 2011/65/EU

### The following standards were applied:

EN ISO 12100:2011	Safety of machinery Basic concepts: general principles for design
DIN EN 60204-1:2014	Safety of machinery - Electrical equipment of machines - Part 1: General requirements
DIN VDE 0 100	Part 100, T443 and 534 Protection against overvoltages
DIN VDE 0105-100	Operation of electrical installations
ISO 7010	Graphic symbols - Safety colors and safety signs - Registered safety signs
DIN 4844-2	Warning signs - Prohibition signs
ISO/TR 14121-2	Diagram
DIN EN 61326-1	EMC requirements for electrical equipment for measurement, control and laboratory use
DIN EN 61010-1	Safety requirements for electrical equipment for measurement, control and laboratory use
DIN EN 55011 (A)	Industrial, scientific and medical equipment radio disturbance limits and measurement methods (interference radiation) from 30 MHz to 1 GHz

### The built-in LiFePo4 battery including battery management has been certified according to the following specifications:

UN 38.3	Test standard for safe transportation including all prescribed tests
UN 3480	Labeling according to the applicable dangerous goods regulations
MSDS	Material Safety Data Sheet" (MSDS)

### Details of the manufacturer

manufacturer	B&W International GmbH Junkendiek 5 49479 Ibbenbüren
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